



Welcome to Entergy Arkansas, Inc.



Entergy is pleased to be your power company. Because your business is important to us, we're committed to providing you the best, most efficient and reliable service possible.

As an Entergy Arkansas customer, you have rights as well as responsibilities with regard to your electric service.

Justin Rogers, Journeyman Lineman



Entergy[®]

THE POWER OF PEOPLE[®]

entergyarkansas.com

REVISED DATE 01/12

Commercial



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In compliance with the Arkansas Public Service Commission (Rule 2.01.a.1) Entergy Arkansas is providing you with information that outlines your rights and responsibilities, including a complete description and pricing of our rate schedules.

Business Customer Service Online

For your convenience, we have expanded the range of Entergy information available online to business customers. Please visit entergy-arkansas.com.

Register for **My Account Online!** It's free! Our online account management service allows you to view or print a copy of your bill, pay your bill and check your account balance 24 hours a day, seven days a week at your convenience. Be one of the thousands of business customers who already manage their electric accounts through **My Account Online**.

What can I do in My Account Online?

- See your bill, print a copy
- Check your balance and due date
- Make a payment with no fee or schedule a payment so it is not forgotten*
- See status of your work orders and permits
- Sign up for email and text message alerts
- Find out more when power in your area will be restored

*Nominal fee applies for credit card payments made through BillMatrix. Payments before 5 p.m. Central (Mon-Fri, excl. holidays) are applied to your account on current business date.

- Builder Standards
- Rate, Rider and Fuel Adjustment
- Energy Saving Tips (entergy-arkansas.com/ensight)
- Contractor Safety
- Reliability
- Power Quality

My Account Anywhere - Manage your account and get outage status through your mobile device. Text INFO to 368374 for more options.

Business Customer Service by Phone

We have customer service agents standing by 24 hours for emergency and outage calls. However, for your convenience, you can conduct several common transactions with us by phone using our automated answering system. This system always answers first and offers you the opportunity to get what you need without speaking with an agent. The number is **1-800-368-3749 (1-800-ENTERGY)**. The following "short cuts" will streamline your interaction with the automated system. Please note you will have to authenticate to use the options listed below by providing the phone number or account number as listed on your Entergy account.

- To get your **current balance, due date, last payment amount, last payment date, or past due amount**, press 1.
- To request **more time to pay** your bill, press 3 after hearing or while hearing your account balance.
- To get your **Quick Pay Center Code** and **account number**, press 2 after hearing or while hearing your account balance, then press 1.
- To **report an outage**, press 2 then 1. You can also report an outage by calling 1-800-9OUTAGE or 1-800-968-8243, press 1.
- To check on the status of your **Service Permit**, press 3 then 1.
- To **start, stop or transfer service**, press 3 then 3.

Or, contact our Business Solutions Center at **1-877-ETR-BIZZ (877-387-2499)** available 8A-5P Monday through Friday (excluding holidays). With just one call, you will be connected to a business service agent to assist you with energy usage and billing-related concerns.

Deposits (Rule 2.01.B.4)

Why A Deposit?

Entergy customers use electrical service before paying for it. Each month, your bill reflects your usage during the previous month. For this reason, new customers may be required to make a refundable security deposit, which guarantees the payment of any bills you may eventually owe Entergy. This deposit helps protect Entergy and its customers from those who use electricity and then leave without paying for it. Because such losses must be absorbed by all of our customers, the security deposit helps us keep your costs down.

Deposit Requirements

If a deposit is required when you establish your account, you have two options for payment of your deposit, 1) you may pay in two installments, one at a Quick Pay Center before service is initiated and the other will be billed on your first month's electric service bill, or 2) you may be billed for the full amount on your first month's electric service bill. The initial deposit is never greater than two months' average billing for the

same type of service except in cases of fraud, tampering, bankruptcy or if applicant has a previous unpaid balance. When no usage history is available, an estimate based on your type of service is used to calculate an average month's billing. Entergy's deposit policy is assessed periodically. Deposit requirements are not based on income, geographical location of service, family relationship, race, color, creed, religion, sex, marital status, age, public assistance status or other discriminatory criteria.

Alternative to Deposits

In some cases, the security requirements may be met without paying the deposit in cash. Non-residential customers may secure their accounts in amounts and under terms and conditions acceptable to the company by providing an irrevocable letter of credit or a surety bond from a bank or a surety company acceptable to the company.

Interest Paid on Your Deposit

Entergy pays you interest on the amount held for deposit. Interest will be credited to your account in January of each year. If the deposit is refunded during the calendar year, the interest earned to the date the deposit was refunded will be credited to your account.

Deposits for Existing Customers

Existing customers may be required to post a deposit or the deposit amount may be increased if any of the following conditions occur during the most recent 12-month period:

- The customer's account appears more than one time in a twelve-month period on the list of customers eligible to be disconnected unless customer has had an extension that precluded the mailing of a notification of a deposit billing;
- The customer gave the utility two or more checks which were returned unpaid for reasons other than bank error in the last 12 months, provided the customer received notification of impending deposit billing;
- The customer did not pay bills by the close of business on the due date 2 times in a row or any 3 times in the last 12 months;
- During the last 24 months, the customer misrepresented his identity or other facts relevant to the conditions under which the customer obtained or continued utility service;
- The customer used service without authorization, tampered with utility equipment, or inflicted damage to utility equipment during the last two years. In this event, Entergy may require a deposit equal to six month's average billing, plus the cost to repair any damage;
- The customer used more service than the estimate on which the utility based the deposit. The utility may not charge any additional deposit under this section after the first 12 months of service unless the customer moves the service to a new location or expands the business or scope of operation at the original location;
- In accordance with the United States Bankruptcy Code, U.S.C.A. Title 11 § 366, the utility may require a customer to furnish adequate assurance of payment in the form of a deposit or other security. This deposit may be in addition to all other deposits posted with the utility before the bankruptcy filing;
- In accordance with Rate Schedule CAC approved in Docket No. 09-084-U, any non-residential customer who fails to maintain a Credit Rating of at least BBB- as determined by the S&P Rating Group, BBB- from Fitch Ratings or Baa3 from Moody's Investor Service, or their successors may be notified of the intent to obtain or increase a deposit. The customer will be advised in writing noting the information and source that supported the decision to obtain the deposit or deposit increase. The Company may require the amount of the deposit subject to EAI's monitoring of the customer's financial metrics in comparison to EAI's credit risk exposure. If the review indicates an increased credit risk, then the deposit may be increased.

Billing Procedures (Rule 2.01.B.5)

When You Are Billed

Entergy divides each month into 21 billing periods, called cycles. We read a portion of our customers' meters and bill some of our customers each day. Because you are on the same cycle each month, your meter will generally be read and your account will be billed at about the same time each month.

How You Are Billed

Your meter measures how much electricity you use; charges for your electrical service are based on your meter reading each month. Your bill is payable upon receipt, but you are given 22 days to pay before it becomes delinquent. If payment is not received by the due date, your account is assessed a late payment charge. The late payment charge is 10 percent of the first \$30 of your bill plus two percent of any amount over \$30.

A return envelope is included with your bill so you may pay by mail. Payments can also be made at authorized payment centers, or by automatically having them withdrawn from your checking or savings account. We also offer online bill payments through Entergy Arkansas' **My Account Online** service and through CheckFree at entergy-arkansas.com. With **My Account Online** you can choose to receive an online bill, a paper bill (in the US Mail), or both. With CheckFree you receive your bill online (no paper bill). You can authorize payment online through either **My Account Online** or CheckFree.

Estimated Billings

We attempt to read your meter each month. However, there may be times when bad weather, locked gates, unattended dogs or other situations prevent us from doing so. In this event, your meter reading is estimated based on past usage and adjusted for current weather conditions. A note describing the reason for the estimate will appear on the bill. Under normal circumstances, your next bill will be based on an actual meter reading. The actual reading assures you pay only for the service you used.

Billing Plans and Options (Rule 2.01.B.3)

Level Billing Option

Entergy offers Level Billing to churches, small business, farm, elementary, and secondary school accounts, which helps them budget for electrical service. If you are interested in this plan, have no previous balance past due and have not received a disconnect notice in the last twelve (12) months, register for *My Account Online* at entergy-arkansas.com or call our Business Solutions Center for assistance.

Level Billing evens out the bills so roughly the same amount is paid each month. It does so by shifting some of the charges during high usage periods to lower usage periods. For example, if summer air conditioning drives up your electrical usage, with Level Billing you will not pay for the entire amount during the summer months. Rather, some of the charges will be shifted to the fall and winter months when your usage is lower. Level Billing amounts will vary each month, although not by a large amount.

If you sign up for Level Billing, Entergy will read your meter each month and then first calculate the exact amount you owe for each month's service, just as if you were on normal billing. This amount is then added to your previous 11 months' billing and divided by 12 (months) to determine your leveled bill. This means you pay about one-twelfth of your annual energy bill each month, leveling out your highs and lows by averaging your most recent 12 monthly bills.

Equal Pay Billing Option

Entergy offers Equal Pay Billing for churches. This plan assures that you will pay exactly the same monthly bill amount for 12 consecutive months regardless of the actual bill amount. Like Level Billing, this option also shifts some of your electrical service charges during high usage / high bill periods to lower usage / lower billing periods. Unlike Level Billing however, bill amounts under the Equal Pay Billing option will be exactly the same for each of 12 monthly billings.

If you sign up for the Equal Pay Billing option, Entergy will determine your average actual bill amount for the most recent 12 months, your Equal Pay amount. You will be billed your Equal Pay amount for 12 consecutive billings. We will read your meter each month and calculate the amount you owe for each month's service as if you were to be billed the actual bill amount. In the 13th month your Equal Pay amount will be recalculated. To calculate your new Equal Pay amount we will add the current actual bill amount and prior 11 months Equal Pay amount to the accumulated difference between the Actual Bill amount and Equal Pay amount for the previous 12 months and divide by 12. The result will be your new Equal Pay amount. Your Equal Pay amount may be adjusted if there is a significant difference between your Equal Pay amount and your accumulated difference in any month. This procedure allows you to spread the difference between actual bill amounts and Equal Pay amounts for the previous 12 months over the next 12 months. Accumulated credits may not be used to pay any amount of a current bill except through the method described above.

Outdoor security light charges are not included in the level amount or Equal Pay amount and appear on the bill as a separate item. Billing under either of these billing options will continue permanently unless you request a change or Entergy removes your account from the plan after an authorized suspension. You must have twelve (12) complete months of billing history at the present service location for either of these Billing Options.

If you are billed under either billing option and you also choose to have your monthly electric service bill paid through the Draw Draft option, you will receive a \$1.00 credit each month on your bill.

Pick-A-Date (Rule 5.09.A Extended Due Date)

We recognize that many of our business customers pay not only utility bills but other bills at the same time each month. They may do this for convenience or to more closely match the payment of their expenses with receipts from their customers. To address this expressed need of our customers, Entergy has established the Pick-A-Date plan billing option. Customers qualifying for this option may choose the due date of their monthly bills to better coincide with their own bill paying schedule. If it would be more convenient for your monthly Entergy bill to become due on a particular date, we may be able to extend your monthly due

date to the date of your choice. Register for *My Account Online* at entergy-arkansas.com or call our Business Solutions Center for information about the Pick-A-Date plan and how to apply.

Municipal Franchise Adjustment (Rule 2.01.B.8)

Municipalities enter into contracts with public utilities allowing the utility to occupy the city streets and rights-of-way and to provide utility service to its customers. In return, the utility collects a franchise fee from its customers and pays that fee to the municipality. This fee shows up on your bill as the municipal franchise adjustment.

Energy Cost Recovery (Rule 2.01.B.8)

The Energy Cost Recovery charge is the amount you pay each month for fuel and purchased power used to provide your electricity. This amount and the rate used to calculate the amount are shown as a line item on your bill.

Payments (Rule 2.01.B.10)

For your convenience we have designed a number of ways for you to submit payment for your electric service.

Pay by Mail is easy, and saves you time. Just mail in your monthly payment in the envelope provided with your bill.

Draw Draft is a way to have your monthly electric bill paid automatically through your checking or savings account from designated banks or savings institutions. If you are interested in the Draw Draft plan, you may apply for this service through your bank, savings and loan, or by registering for *My Account Online* at entergy-arkansas.com. We will establish this service with your bank and automatically charge your monthly payment to your account on the due date printed on your bill. For your records, you will continue to receive a copy of your monthly bill which also indicates the day payment will be drafted. If you think your bill is in error, please notify us as soon as possible so it can be checked before drafting your account.

You can choose to receive and pay your bill online through Entergy Arkansas' *My Account Online* service. You can pay your bill free of charge using your bank account. We have also teamed up with CheckFree Corporation, the leader in electronic bill processing. If you are interested in these options, please go to entergy-arkansas.com.

Customers billed under the Draw Draft option and also choosing to have their monthly electric service bill payments calculated using the Level or Equal Pay Billing option, will receive a \$1.00 credit each month on their bill.

You can pay your bill with an electronic check, Visa, MasterCard, Discover, American Express or Debit Card. If using a debit card, it should bear the Star, Pulse, NYCE or Accel logo. This is a service offered through BillMatrix. Be aware that, for each transaction of up to \$1,000, BillMatrix charges a \$2.95 processing fee.

To use this service, you can:

- Register for or log in to *My Account Online* at entergy-arkansas.com, click on "Pay My Bill" link, select "Pay by Debit/Credit Card (through BillMatrix for a fee)" and click "Continue". You will be sent to the BillMatrix website to make a secure payment.
- Dial the Entergy/BillMatrix Line directly at 1-800-584-1241 or,
- Be referred by an Entergy Call Center agent or employee

Payments can also be made at any of our authorized Quick Payment Centers. Please go to entergy-arkansas.com or call our Business Solutions Center for a list of Quick Payment Centers in your area.

Delayed Payment Agreements (Rule 2.01.B.11)

If you should have difficulty paying an electric bill and the average bill for your business for the most recent twelve months does not exceed \$200, you may, if qualified, make delayed payments in installments. A Delayed Payment Agreement requires:

- Receipt of a minimum of one-fourth of the amount due within three business days of the agreement.
- Payment of the balance in three equal monthly installments and payment of all current bills by their due date during the period of the agreement.

A Delayed Payment Agreement may be refused if:

- A customer has failed to keep the terms of a Delayed Payment Agreement in the last 12 months, including failure to pay the agreed down payment within three business days.
- The last day to pay as printed on the most recent shut-off notice for current bills has passed.
- A customer currently has a Delayed Payment Agreement in effect.
- A customer has engaged in unauthorized use of service, tampered with utility equipment, misrepresented facts in order to obtain or continue service, or refused to provide some form of identification.

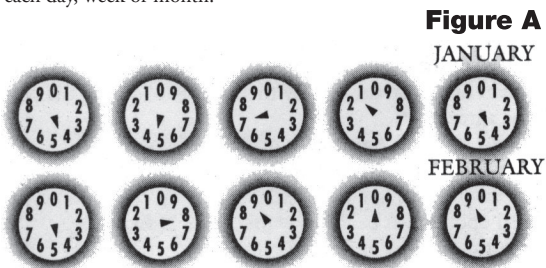
Once an agreement has been made, a copy of the agreement will be sent to you. If the down payment is not received within three business days, the agreement may be voided. If eligible, customers may request an agreement by registering for *My Account Online* at entergy-arkansas.com.

Quick Payment Centers (Rule 2.01.B.17)

Payments can also be made at any of our authorized Quick Payment Centers. Please go to entergy-arkansas.com or call our Business Solutions Center for a list of Quick Payment Centers in your area.

How to Read Your Meter (Rule 2.01.B.7 & B.9)

Although Entergy reads your meter, reading your own meter can be helpful to you in determining your electric usage and confirming the accuracy of your bill. It takes only a few minutes to familiarize yourself with our meter, so you can read it yourself anytime you wish. Then you can check the amount of electricity you use each day, week or month.



Your electric meter measures the kilowatt-hours (kWh) of electricity used by the electric appliances in your home or business. A kilowatt-hour is the basic unit of electricity used to measure your usage and determine your bill. One kWh equals 1,000 watts in service for one hour. An example of one kWh is ten 100 watt light bulbs in use for one hour or a 1,000-watt space heater operating continuously for one hour. Since most of your electrical appliances do not operate continuously, your meter measures the fractional amounts of watts and time an appliance is in use and converts the uses to kilowatt-hours. Entergy uses two basic types of meters for normal residential and small commercial service. They are the dial (Figure A) and the cyclometer or numerical display (Figure B). Since the dial is confusing to some, an explanation of the manner in which the dial meter is read follows. First, look at the illustration of your meter's dials. The dials are read in order from left to right. Notice on the five-dial meters the first, third and fifth hands turn clockwise, and the second and fourth hands turn counterclockwise. (If you have a four-dial meter, the first and third turn counterclockwise while the second and fourth turn clockwise.) To read the meter, read the lowest number of each dial that the hand has just passed. We see from the position of the hands that the January reading was 44,714 and the February reading was 47,899. Subtracting the January reading from that for February gives a difference of 3,185. This means that 3,185 kilowatt-hours were used during that period. The numerical display meter (Figure B) is often easier to read by someone who is not familiar with the dial type meter (Figure A). The readings are used in exactly the same way with either meter with respect to kWh use and billing.

The numerical display meter reads like the odometer in a car. You record the readings and subtract the previous reading—January in this example—from the current reading, February, to determine the kWh use for the month.

We encourage you to read your meter regularly so that you will have a better understanding of your electric usage and to verify your bill.

Disconnect Policies (Rule 2.01.B.12)

If you are having difficulty paying your electric bill, please call Entergy before the last day to pay as shown on your disconnect notice. Electrical service may be discontinued for any of these reasons:

- A bill remains unpaid after the last day to pay printed on the disconnect notice.
- The customer is not in compliance with a Public Service Commission order, delayed payment agreement, or extension agreement with the utility.

- The customer has not paid a deposit required for the service.
- Unauthorized use of service or tampering with utility equipment.
- The customer misrepresented facts relevant to the conditions under which utility service was obtained or continued.
- The customer has not paid a billed Commission-approved charge associated with receiving service.
- The customer refused to grant Entergy or a contractor of Entergy access to its equipment at the customer's location at reasonable times.
- The customer violates Entergy's rules regarding:
 - Interference with other customers' use of service
 - Operation of nonstandard equipment, or
 - Unauthorized attachments. (Entergy will attempt to give notice of violations and give reasonable opportunity to correct problems.)
- The customer violated federal, state, or local laws or regulations through use of the service.
- The customer abandoned the premises served.
- The customer caused or threatened injury to an Entergy employee, agent or family member, to prevent or to retaliate for an act Entergy performs in the course of business.
- Causing damage to utility property, threatening to cause damage to utility property, or not paying for damage to utility equipment on the customer's premises.
- A condition exists which poses a health or safety hazard.

Reestablishing Service

Entergy will reconnect service during the normal hours of business when all reasons for suspension have been eliminated. The main breaker switch must be in the "off" position before we can restore service. If you are unsure where your main breaker switch is located or how to operate it, please contact your electrician, landlord, or building management. See charges related to customer activity when service is reconnected at the customer's meter or other than at customer's meter on page 14.

An account may be closed if disconnected more than seven days. Once an account is closed, reestablishing service will require the customer to pay a deposit.

Customer Request for Discontinuation of Service

If you wish to have service discontinued, please give us five days' notice. Adequate notice begins on the date the customer telephones Entergy, or three days after the written notice is mailed. Customers are not responsible for usage after the requested disconnection date if proper notice is given.

Landlord/Tenant Protected Customer Plan (Rule 2.01.B.16)

If your rent or lease payments include electric service, you may be eligible for the special provisions of the Landlord/Tenant Protected Customer Plan. This plan establishes conditions under which landlords and/or tenants receive special consideration before shut-off of electrical service. Landlords may identify themselves to the company and identify their tenants by name, address, and account number at the time of application or any subsequent call to the company's Business Solutions Center.

When the company is made aware of a landlord tenant relationship at a particular account Entergy Arkansas will mail the landlord a form to be completed and returned. When the company receives the completed form, the account will be coded so that it is identified as a landlord tenant relationship.

Complaint Procedures (Rule 2.01.B.18 & B.19)

Should you wish to lodge a complaint, you may contact Entergy by letter, by going to entergy-arkansas.com and submitting a form, or by calling 1-800-ENTERGY. If you are not satisfied with the response you receive, you may contact the Arkansas Public Service Commission by telephone, letter or personal visit.

Entergy Arkansas, Inc.

P.O. Box 551, Little Rock, Arkansas 72203

Arkansas Public Service Commission

1000 Center Street

P.O. Box 400, Little Rock, Arkansas 72203

682-1718 • 1-800-482-1164

The Commission's rules are available through the Customer Service Center.

Customer Service (Rule 2.01.B.17)

1-800-ENTERGY • (1-800-368-3749) Toll-free

7 a.m. - 9 p.m., Seven Days a Week

To Report Outages
1-800-9OUTAGE • (1-800-968-8243) Toll-free
My Account Anywhere Customers - Text OUT to 368374
24 Hours, Seven Days a Week

List and Descriptions of Rates, Riders, Discounts, Options (Rule 2.01.B.1 & B.2)

Selection of Rate Schedule

A summary description and pricing blocks of the company's rates for basic service, riders, discounts and other information that may affect the customer's choice of service within the service class are shown here. When a prospective customer makes application for electric service, the company will, upon request, assist in the selection of the rate schedule most favorable to the customer for the electric service requested. The selection will be based on the prospective customer's statement as to the class of electric service desired, the amount and manner of use, and any other pertinent information. Because the company's advice with regard to the selection of a rate schedule is based on the information supplied by the customer, the company shall not be liable for any errors in connection with the customer's choice. A customer being billed under one of two or more optional schedules applicable to his class of electric service may elect to be billed on any other applicable schedule by notifying the company in writing, and the company will bill the customer under such elected schedule from and after the date of the next meter reading. However, a customer having made such change of schedule may not make another such change within the next 12 months.

ENTERGY ARKANSAS, INC. BUSINESS RATES

Rate Schedule	Description	Pricing Blocks	Rate		
SGS	<u>Small General Service</u> Summer & Other Periods	Customer Charge	\$18.05		
		Per kW excess of 6 kW	\$3.29		
		1st 900 kWh +			
		150 kWh/kW excess of 6 kW	\$0.04197		
		Excess kWh	\$0.02956		
		Minimum kW Charge/kWh	\$2.19		
		Energy Cost Recovery Rider per kWh	\$0.01948		
		Rider NDCR per kWh	\$0.00000		
		Rider GGR per kWh	\$0.00660		
		Rider PCA per kWh	\$0.00418		
		Rider CA %	0.0000%		
		Rider EECR per kWh	\$0.00076		
		Rider FLCF per kWh	\$0.00006		
		Rider SRC per kWh	\$0.00094		
GFS	<u>Non-Residential General Farm Service</u> Summer & Other Periods	Customer Charge	\$15.04		
		Per kW excess of 6 kW	\$2.93		
		All kWh	\$0.03121		
		Minimum Charge/kVA	\$1.14		
		Three Phase Service Additional Monthly Charge	\$2.22		
		Energy Cost Recovery Rider per kWh	\$0.01948		
		Rider NDCR per kWh	\$0.00000		
		Rider GGR per kWh	\$0.00660		
		Rider PCA per kWh	\$0.00418		
		Rider CA %	0.0000%		
		Rider EECR per kWh	\$0.00076		
		Rider FLCF per kWh	\$0.00006		
		Rider SRC per kWh	\$0.00094		
		MP	<u>Municipal Pumping Service</u> Sludge Grinders	Per installed hp	\$0.75
Minimum Charge/mo.	\$24.55				
Energy Cost Recovery Rider per kWh	\$0.01948				
Rider NDCR per kWh	\$0.00000				
Rider GGR per kWh	\$0.00660				
Rider PCA per kWh	\$0.00418				
Rider CA %	0.0000%				
Rider EECR per kWh	\$0.00076				
Rider FLCF per kWh	\$0.00006				
Rider SRC per kWh	\$0.00094				
AP	<u>Agricultural Water Pumping</u> (A) Seasonal			1st 268 kWh/kW	\$0.06141
				Excess kWh	\$0.04205
				Minimum Charge/kW	\$7.76
				Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000		
		Rider GGR per kWh	\$0.00660		
		Rider PCA per kWh	\$0.00418		
		Rider CA %	0.0000%		

Rate Schedule	Description	Pricing Blocks	Rate
		Rider EECR per kWh	\$0.00076
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kWh	\$0.00094
	(B) Monthly	1st 402 kWh/kW	\$0.05942
		Excess kWh	\$0.04205
		Minimum Charge/kW	\$4.56
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kWh	\$0.00660
		Rider PCA per kWh	\$0.00418
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00076
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kWh	\$0.00094
CGS	<u>Cotton Ginning Service</u>	1st 268 kWh/kW	\$0.07014
		Excess kWh	\$0.04811
		Minimum/Season Hi kW-Oct	\$3.24
		Minimum/Season Hi kW-Nov	\$6.47
		Minimum/Season Hi kW-Dec	\$9.71
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kWh	\$0.00660
		Rider PCA per kWh	\$0.00418
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00076
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kWh	\$0.00094
CTV	<u>Community Antenna TV Amplifier</u>	All kWh	\$0.05628
		Minimum per Installation	\$1.27
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kWh	\$0.00660
		Rider PCA per kWh	\$0.00418
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00076
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kWh	\$0.00094
		May Also Take Metered Service Under SGS	
		See CATV (§16.2) & SGS (§4.2)	
TSS	<u>Traffic Signal Service</u>		
	1. Traffic Control Signals	Ea. direction- 3 lenses/direction	\$2.92
		Each lens over 3/direction	\$0.88
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kWh	\$0.00660
		Rider PCA per kWh	\$0.00418
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00076
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kWh	\$0.00094
	2. Flashing/Warning Signals	First 100 lamp watts or less/signal	\$2.92
		Each additional 25 lamp watts/signal	\$0.45
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kWh	\$0.00660
		Rider PCA per kWh	\$0.00418
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00076
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kWh	\$0.00094
LGS	<u>Large General Service</u>		
	Summer Period	Customer Charge	\$79.68
	(Billing Months June - September)	All kW	\$9.36
		All kWh	\$0.02162
		Minimum kW Charge/kW	\$2.47
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kW	\$1.96
		Rider PCA per kWh	\$0.00370
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00060
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kW	\$0.21720

Rate Schedule	Description	Pricing Blocks	Rate
	Other Period (Billing Months October - May)	Customer Charge	\$79.68
		All kW	\$7.93
		All kWh	\$0.01538
		Minimum kW Charge/kW	\$2.47
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kW	\$1.96
		Rider PCA per kWh	\$0.00370
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00060
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kW	\$0.21720
GST	<u>Large General Service Time of Use</u> Summer Period (Billing Months June - September)	Customer Charge	\$79.68
		All On-Peak kW	\$12.84
		All Excess kW	\$3.78
		All On-Peak kWh	\$0.01576
		All Off-Peak kWh	\$0.01125
		Minimum kW Charge/kW	\$2.47
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kW	\$1.96
		Rider PCA per kWh	\$0.00370
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00060
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kW	\$0.21720
	Other Period (Billing Months October - May)	Customer Charge	\$79.68
		All On-Peak kW	\$10.82
		All Excess kW	\$3.28
		All On-Peak kWh	\$0.00867
		All Off-Peak kWh	\$0.00743
		Minimum kW Charge/kW	\$2.47
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kW	\$1.96
		Rider PCA per kWh	\$0.00370
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00060
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kW	\$0.21720
LPS	<u>Large Power Service</u> Summer Period (Billing Months June - September)	Customer Charge	\$412.37
		All kW	\$9.06
		All kWh	\$0.02162
		Minimum kW Charge/kW	\$2.47
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kW	\$1.96
		Rider PCA per kWh	\$0.00370
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00060
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kW	\$0.21720
	Other Period (Billing Months Oct - May)	Customer Charge	\$412.37
		All kW	\$7.62
		All kWh	\$0.01538
		Minimum kW Charge/kW	\$2.47
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kW	\$1.96
		Rider PCA per kWh	\$0.00370
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00060
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kW	\$0.21720
PST	<u>Large Power Service Time of Use</u> Summer Period (Billing Months June - September)	Customer Charge	\$412.37
		All On-Peak kW	\$13.27
		All Excess kW	\$3.89
		All On-Peak kWh	\$0.01576
		All Off-Peak kWh	\$0.01125
		Minimum kW Charge/kW	\$2.47

Rate Schedule	Description	Pricing Blocks	Rate
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kW	\$1.96
		Rider PCA per kWh	\$0.00370
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00060
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kW	\$0.21720
	Other Period	Customer Charge	\$412.37
	(Billing Months October - May)	All On-Peak kW	\$11.18
		All Excess kW	\$3.38
		All On-Peak kWh	\$0.00867
		All Off-Peak kWh	\$0.00743
		Minimum kW Charge/kWh	\$2.47
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kW	\$1.96
		Rider PCA per kWh	\$0.00370
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00060
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kW	\$0.21720
L1	<u>Municipal Street Lighting</u>		
	1. Company Owned Facilities	A. Incandescent Lighting:	
		100W Unenclosed (1)	\$1.89
		150W Unenclosed (1)	\$2.71
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kWh	\$0.01043
		Rider PCA per kWh	\$0.00359
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00038
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kWh	\$0.00069
		B. Mercury Vapor Lighting:	
		1st per pole:	
		100W Enclosed (1)	\$2.89
		175W Enclosed (1)	\$4.02
		250W Enclosed (1)	\$4.95
		400W Enclosed (1)	\$4.95
		1000W Enclosed (1)	\$7.91
		Additional per pole:	
		175W Enclosed (1)	\$1.48
		250W Enclosed (1)	\$2.01
		400W Enclosed (1)	\$3.21
		1000W Enclosed (1)	\$4.64
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kWh	\$0.01043
		Rider PCA per kWh	\$0.00359
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00038
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kWh	\$0.00069
		C. High Pressure Sodium Lighting:	
		1st per pole:	
		150W Enclosed	\$5.76
		250W Enclosed	\$6.95
		360W Enclosed (1)	\$7.12
		400W Enclosed	\$7.39
		Additional per pole:	
		150W Enclosed	\$4.53
		250W Enclosed	\$5.50
		360W Enclosed (1)	\$5.17
		400W Enclosed	\$6.27
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kWh	\$0.01043
		Rider PCA per kWh	\$0.00359
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00038
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kWh	\$0.00069

Rate Schedule	Description	Pricing Blocks	Rate
		D. Steel Poles	
		Mounting Height < or = 30 ft. - \$/Pole/month	\$1.83
		Mounting Height > 30 ft. - \$/Pole/month	\$2.81
L1	<u>Municipal Street Lighting</u>		
	2. Municipally Owned Facilities	B. Mercury Vapor Lighting:	
		1st per pole:	
		100W Enclosed	\$1.50
		175W Enclosed	\$1.14
		250W Enclosed	\$1.74
		400W Enclosed	\$2.70
		1000W Enclosed	\$4.27
		Additional per pole:	
		400W Enclosed	\$1.91
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kWh	\$0.01043
		Rider PCA per kWh	\$0.00359
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00038
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kWh	\$0.00069
		C. High Pressure Sodium Lighting:	
		1st per pole:	
		150W Enclosed	\$3.79
		250W Enclosed	\$4.29
		400W Enclosed	\$4.40
		1000W Enclosed	\$9.16
		Additional per pole:	
		150W Enclosed	\$2.94
		250W Enclosed	\$3.34
		400W Enclosed	\$3.40
		1000W Enclosed	\$6.67
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kWh	\$0.01043
		Rider PCA per kWh	\$0.00359
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00038
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kWh	\$0.00069
L1SH	<u>Municipal Shielded Street Lighting</u>	A. High Pressure Sodium Lighting:	
		1st per pole:	
		150W Cobra	\$6.71
		250W Cobra	\$8.07
		400W Cobra	\$8.41
		150W Post Top Colonial (Subdivision)	\$6.10
		Additional per pole:	
		150W Cobra	\$4.82
		250W Cobra	\$6.62
		400W Cobra	\$7.29
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kWh	\$0.01043
		Rider PCA per kWh	\$0.00359
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00038
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kWh	\$0.00069
		B. Steel Poles	
		Mounting Height < or = 30 ft. - \$/Pole/month	\$1.83
		Mounting Height > 30 ft. - \$/Pole/month	\$2.81
L4 §12.3	<u>All Night Outdoor Lighting Service</u>		
	MV = Mercury Vapor;		
	HPS = High Pressure Sodium;		
	MH = Metal Halide.		
	1. Nightwatchers		
		300 Watt Incandescent (1)	\$5.74
		100 Watt MV / Open Unshielded (1)	\$4.94
		175 Watt MV / Open Unshielded (1)	\$5.08
		250 Watt MV / Open Unshielded (1)	\$5.41
		400 Watt MV / Open Unshielded (1)	\$6.63
		400 Watt MV / Shoebox Unshielded (1)	\$10.03
		100 Watt HPS / Open Unshielded (1)	\$8.40

Rate Schedule	Description	Pricing Blocks	Rate
		150 Watt HPS / Open Unshielded	\$6.32
		250 Watt HPS / Open Unshielded	\$7.45
		250 Watt HPS / Cobra Unshielded	\$10.53
		400 Watt HPS / Open Unshielded	\$8.71
		400 Watt HPS / Cobra Unshielded	\$11.89
		150 Watt HPS / Colonial Unshielded	\$10.22
		150 Watt HPS / Acorn Unshielded	\$11.83
		400 Watt HPS / Shoebox Unshielded (1)	\$13.22
		400 Watt HPS / Bronze Square Unshielded (1)	\$16.11
		1,000 Watt HPS / Shoebox Unshielded (1)	\$22.37
		1,000 Watt HPS / Bronze Square Unshielded (1)	\$25.08
		150 Watt HPS / Cobra-Shielded	\$8.81
		250 Watt HPS / Cobra-Shielded	\$11.64
		400 Watt HPS / Cobra-Shielded	\$12.91
		150 Watt HPS / Colonial Post Top Shielded	\$8.91
		175 Watt MH / Acorn Unshielded (1)	\$15.39
		150 Watt MH / Acorn Unshielded	\$13.35
		400 Watt MH / Open Unshielded (1)	\$9.08
		320 Watt MH / Open Unshielded	\$9.80
		400 Watt MH / Shoebox Unshielded (1)	\$14.35
		400 Watt MH / Cobra Unshielded	\$15.59
		320 Watt MH / Cobra Unshielded	\$15.67
		400 Watt MH / Bronze Square Unshielded (1)	\$19.11
		1,000 Watt MH / Shoebox Unshielded (1)	\$25.84
		1,000 Watt MH / Bronze Square Unshielded (1)	\$28.12
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kWh	\$0.01043
		Rider PCA per kWh	\$0.00359
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00038
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kWh	\$0.00069
L4 §12.3	<u>All Night Outdoor Lighting Service</u> MV = Mercury Vapor; HPS = High Pressure Sodium; MH = Metal Halide. 2. Floodlights		
		400 Watt MV / Flood Unshielded (1)	\$8.35
		1,000 Watt MV / Flood Unshielded (1)	\$13.12
		100 Watt HPS / Flood Unshielded (1)	\$9.49
		250 Watt HPS / Flood Unshielded	\$10.71
		400 Watt HPS / Flood Unshielded	\$11.51
		1,000 Watt HPS / Flood Unshielded (1)	\$15.09
		250 Watt MH / Flood Unshielded (1)	\$14.57
		400 Watt MH / Flood Unshielded (1)	\$12.69
		320 Watt MH / Flood Unshielded	\$12.72
		1,000 Watt MH / Flood Unshielded (1)	\$17.22
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kWh	\$0.01043
		Rider PCA per kWh	\$0.00359
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00038
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kWh	\$0.00069
L4 §12.3	<u>All Night Outdoor Lighting Service</u> 3. Poles/Pole Equipment		
		30 ft. Wood Pole (2)	\$3.26
		35 ft. Wood Pole (2)	\$3.99
		30 ft. Bronze-5" Square Pole (3) (4)	\$8.46
		28 ft. Concrete Octagon Pole (3) (4)	\$5.41
		18 ft. Fiberglass Round Pole (3) (4)	\$2.66
		39 ft. Bronze Round Tapered Pole (3) (4)	\$11.97
		Plugged 4-way Bronze Adapter	\$1.93
L4 §12.4	<u>Energy Rate for Subdivision Owned</u> Lighting Facilities		
		All determined kWh	\$0.02820
		Energy Cost Recovery Rider per kWh	\$0.01948
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kWh	\$0.01043
		Rider PCA per kWh	\$0.00359
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00038
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kWh	\$0.00069

Rate Schedule	Description	Pricing Blocks	Rate	
SSR	<u>Standby Service Rider</u>	Customer Charge	\$412.37	
		Reservation Charge per kW	\$2.79	
		Maintenance Demand Charges		
		Summer Period \$/kW/Day	\$0.12750	
		Other Period \$/kW/Day	\$0.11130	
		Backup Demand Charges		
		Summer Period \$/kW/Day	\$0.29700	
		Other Period \$/kW/Day	\$0.25100	
		Maintenance Energy Charges		
		Summer Period \$/kWh/Month	\$0.02162	
		Other Period \$/kWh/Month	\$0.01538	
		Backup Energy Charges		
		Summer Period \$/kWh/Month	\$0.02162	
		Other Period \$/kWh/Month	\$0.01538	
		Energy Cost Recovery Rider per kWh	\$0.01948	
		Rider NDCR per kWh	\$0.00000	
		Rider GGR per Daily kW (\$1.96 x 0.03288)	\$0.0720	
		Rider PCA per kWh	\$0.00370	
		Rider CA %	0.0000%	
		Rider EECR per kWh	\$0.00060	
		Rider FLCF per kWh	\$0.00006	
Rider SRC per daily kW (\$0.21720 x 0.03288)	\$0.00566			
VAR	<u>Voltage Adjustment Rider</u>	1. Service is delivered & metered < 13.8kV: Adjustment:	None	
		2. Service is delivered < 13.8kV & metered = or > 13.8kV but < 115kV: Reduce kW & kWh by:	1.0%	
		3. Service is metered < 13.8kV and customer owns & maintains all transformation facilities: Reduce monthly kW charge by:	\$0.86	
		Reduce daily kW charge by:	\$0.0283	
		4. Service is delivered & metered = or > 13.8kV but < 115kV: Reduce kW & kWh by:	1.0%	
		Reduce monthly kW charge by:	\$0.86	
		Reduce daily kW charge by:	\$0.02830	
		5. Service is delivered = or > 115kV but metered < 115kV: Reduce kW & kWh by:	1.0%	
		Reduce monthly kW charge by:	\$1.82	
		Reduce daily kW charge by:	\$0.05980	
		6. Service is delivered & metered = or > 115kV: Reduce kW & kWh by:	2.00%	
		Reduce monthly kW charge by:	\$1.82	
		Reduce daily kW charge by:	\$0.05980	
HFLR	<u>Highly Fluctuating Loads Rider</u>	Per kVA of excess installed transformer capacity	\$0.20	
SESR	<u>Seasonal Service Rider</u>	Per kW of Highest Load established in 12 months	\$2.55	
AFCR	<u>Additional Facilities Charge Rider</u>	<u>Option A:</u> Monthly Charge*	0.888%	
		<u>Option B:</u>		
		Recovery Term	Monthly % During	Monthly % Post-Recovery Term*
		Years	<u>Recovery Term*</u>	<u>Recovery Term*</u>
		One	8.949%	0.296%
		Two	4.774%	0.296%
		Three	3.384%	0.296%
		Four	2.691%	0.296%
		Five	2.277%	0.296%
		Six	2.001%	0.296%
		Seven	1.806%	0.296%
Eight	1.660%	0.296%		
Nine	1.547%	0.296%		
Ten	1.458%	0.296%		
		<u>Operation & Maintenance of Customer-Owned Facilities:</u> Monthly Charge	0.214%	
		*Percent of installed cost of Additional Facilities		
GSMR	<u>Modification of General Service Minimum Rider</u>	Minimum Demand Charge: Per kVA of installed transformer capacity	\$1.35	
SMWHR	<u>Separately Metered Commercial Space & Water Heating Rider (1)</u>	1st 1000 kWh per kWh	\$0.03383	
		Excess kWh	\$0.02802	
		Minimum	\$2.96	
		Energy Cost Recovery Rider per kWh	\$0.01948	

Rate Schedule	Description	Pricing Blocks	Rate
		Rider NDCR per kWh	\$0.00000
		Rider GGR per kWh	\$0.00660
		Rider PCA per kWh	\$0.00418
		Rider CA %	0.0000%
		Rider EECR per kWh	\$0.00076
		Rider FLCF per kWh	\$0.00006
		Rider SRC per kWh	\$0.00094
SCR	<u>Small Cogeneration Rider</u>	Customer Charge	\$16.77
LCR	<u>Large Cogeneration Rider</u>	Customer Charge	\$16.77
AILCSR	<u>Agricultural Irrigation Load Control Service Rider</u>	Load Control Service Rider Demand Credit per kW	\$4.16
OISR	<u>Optional Interruptible Service</u>	Customer Charge	\$167.69
CAC	<u>Charges Related to Customer Activity</u>	Returned Check	\$25.00
		Meter Test Fee	\$52.00
		Trip Fee	\$14.00
		Reconnection Fee:	
		Normal working hours: (payment before 5:00 pm)	
		at meter	\$35.00
		at other than meter	\$72.00
		Other hours: (Emergency only)	
		at meter	\$54.00
		at other than meter	\$96.00
		Payment By Drawdraft and Levelized/Equal Payment	(\$1.00)
		Load Data Products Fees:	
		kVA Analysis Report (paper, e-mail, diskette) (5)	\$20.00
		kVA Peaks Summary Report (paper) (5)	\$14.00
		Load Graph (paper) (5)	\$14.00
		Time of Use Report (paper) (5)	\$14.00
		Finance Charge on Delayed Payment	
		Agreements equal to the daily rate equivalent of the annual rate required to be paid on customer deposits.	
		Charge for DataLink:	
		Subscription Charge:	
		Daily Viewing Option per month, per meter	\$39.50
		Hourly Viewing Option per month, per meter	\$122.50
		Installation of Interval Meter Charge:	
		Monthly Payment Option per month, per meter	\$12.50
		Single Payment Option per meter	\$300.00
		Optional Wireless Communication Link Charges:	
		Daily Viewing Option per month, per meter	\$9.00
		Hourly Viewing Option per month, per meter	\$12.00
		Initial Setup/Activation - Single Payment	\$15.00
		Late Payment Charge:	
		Collective Billing Service Rider:	
		After 14 days -	
		10% of 1st \$30 plus 2% of amount over \$30	
		All other schedules:	
		After 22 days	
		10% of 1st \$30 plus 2% of amount over \$30	

- Notes:
- (1) Not available for new installations.
 - (2) Includes supply line.
 - (3) Excludes supply line. Includes internal 12/2 Romex or equivalent to connect fixture to underground secondary.
 - (4) Available only as Additional Facilities after 6/16/07
 - (5) Electronic medium only after 6/16/07

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